



Ss. Cyril and Methodius University in Skopje  
Faculty of Philosophy  
Institute of Social Work and Social Policy

International Conference

# AGENDA

## Social Work and Social Policy in Times of Global Crises

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19 - 22 September 2023, Ohrid

<http://65swsp.fzf.ukim.edu.mk>





Ss. Cyril and Methodius University in Skopje  
Faculty of Philosophy

On the occasion of 65th Anniversary of the  
Institute of Social Work and Social Policy

International Conference

**“Social Work and Social Policy  
in Times of Global Crises”**

**19 - 22 SEPTEMBER 2023, Ohrid**

**CONFERENCE PROGRAMME**



<http://65swsp.fzf.ukim.edu.mk>

In partnership with:



Republic of North Macedonia  
PRESIDENT



Republic of North Macedonia  
Ministry of Labor  
and Social Policy



# International Conference Social Work and Social Policy in Times of Global Crises 19 - 22 September 2023, Ohrid

organised by the Institute of Social Work and Social Policy  
Faculty of Philosophy, Ss. Cyril and Methodius University in Skopje  
in partnership with  
Ministry of Labour and Social Policy, UNICEF, Friedrich Ebert Foundation, Austrian  
Ministry of Social Affairs, Health Care and Consumer protection  
Held under the auspices of the President of the Republic of North Macedonia

## SHORT CONFERENCE AGENDA

19.09.2023	20.09.2023	21.09.2023	22.09.2023
<b>16.30</b> Conference Registration	<b>09.00</b> Keynote speech Contribution of Social Work	<b>09.00</b> Keynote speech Rethinking Social Work	<b>10.00</b> Closing of the conference
<b>17.30</b> Opening Speeches and Distinguished Contribution Award Ceremony	Education to the SDGs in the Context of Multiple Crises Annamaria Campanini President of IASSW	Education and Practice in the Age of Concurrent Crises Vasilios Ioakimidis University of West Attica, Greece and University of Essex, UK. Discussion	<b>12.00</b> Departure of participants
<b>18.30</b> Keynote speech The Welfare State in Times of New Uncertainty Stein Kuhnle University of Bergen, Norway	Discussion		
Discussion	<b>10.00</b> Thematic panel 1 Thematic panel 2 Thematic panel 3	<b>10.00</b> Thematic panel 10 Thematic panel 11 Thematic panel 12	
<b>20.00</b> Welcome Reception	<b>11.30</b> Coffee break	<b>11.30</b> Coffee break	
	<b>12.00</b> Thematic panel 4 Thematic panel 5 Thematic panel 6	<b>12.00</b> Thematic panel 13 Thematic panel 14 Thematic panel 15	
	<b>13.30</b> Break	<b>13.30</b> Break	
	<b>14.30</b> Thematic panel 7 Thematic panel 8 Thematic panel 9	<b>14.30</b> Thematic panel 16 Thematic panel 17 Thematic panel 18	
	<b>16.30</b> Organized visit of the St. Naum monastery	<b>17.00</b> Organized visit to Vevchani	
	<b>18.30</b> Official conference dinner at "Ostrovo", St. Naum	<b>18.30</b> Complimentary conference dinner at "Via Ignatia", Vevchani	

# CONFERENCE AGENDA

**19.09.2023**

**16.30 - 17.30** Registration of Participants  
(Hotel Lobby)

**17.30 - 18.30** Opening Speeches and Distinguished  
Contribution Award Ceremony  
(Diamond Hall)

**18.30 – 19.30** Keynote Speech (Diamond Hall)

Stein Kuhnle, University of Bergen, Norway  
The Welfare State in Times of New Uncertainty

**20.00 – 22.00** Welcome Reception

**09.00 – 10.00 Keynote Speech (Diamond Hall)**

Annamaria Campanini, President of the International Federation of Schools of Social Work; University Milano Bicocca, Italy: Contribution of Social Work Education to the SDGs in the Context of Multiple Crises

**10.00 – 11.30 Thematic Panel 1 (VIP Hall)  
Social Work in Crisis Situations**

Moderator: Svetlana Trbojevikj, Ss. Cyril and Methodius University in Skopje

Speakers:

Anna Kasten, Ernst Abbe University of Applied Sciences Jena, Germany and Marta Wiatr, Maria Grzegorzewska University, Poland: Welcome Culture in Poland in the Context of Russia's War of Aggression against Ukraine: On Silence in the Order of Humanitarian Aid

Vesela Ivanova, Vaska Stancheva-Popkostadinova, Ivaylo Ivanov, South-West University "Neofit Rilski", Bulgaria: From Small Emergencies to Large-Scale Disasters: How to plan, prepare and protect the public

Zdenek Meier, Lukáš Novák, Kristýna Gábová, Martin Heveri, Peter Tavel, Palacky University Olomouc, Czech Republic: Loneliness in an epidemic and its possible implications for social work

Bonnie Lee, University of Lethbridge, Canada, Chance Bell, University of Nebraska Kearney, USA: Counsellors' Readiness to Engage in Relationship and Religious/Spiritual Issues during Crises and Disasters

Tyyne Ylinen, Vera Ylinen, Laura Kalliomaa-Puha, Satu Ylinen, Tampere University, Finland: Gerontological social workers views on the multiplied and deepened social problems of their clients during the COVID-19 pandemic in Finland

## **10.00 – 11.30 Thematic Panel 2 (Golden Hall)**

### **Social Work Education and Practice**

Moderator: Sofija Georgievska, Ss. Cyril and Methodius University in Skopje

Speakers:

Panagiotis Pentaris, Goldsmiths, University of London, United Kingdom: The re-awakening role of social workers in policy-making following a global pandemic: lessons for education and practice

Johannes Kloha, Nuremberg Institute of Technology, Nina Erdman, Technische Hochschule Köln (TH Köln), Hannah Wachter, Nuremberg Institute of Technology, Germany: A closer look at social work field education: Learning through the professional relationship

Denise Burnette, School of Social Work, Virginia Commonwealth University, USA: Global Population Ageing: Rationales, Roles, and Responsibilities of Social Work Education

Jovana Škorić, University of Novi Sad, Serbia: The gap between theory and practice in social work: experiences, opportunities and challenges in the Republic of Serbia

Suzana Miovska-Spaseva, Ss. Cyril and Methodius University in Skopje: Social pedagogy and social work: Convergence issues in theory and practice

## **10.00 – 11.30 Thematic Panel 3 (Diamond Hall)**

### **Social Protection Reform in North Macedonia: Lessons Learned**

Moderator: Suzana Bornarova, Ss. Cyril and Methodius University in Skopje

Speakers:

Patrizia DiGiovanni, UNICEF Representative in North Macedonia, Aleksandar Nikolov, Social protection specialist: UNICEF's contribution towards implementation of case management in North Macedonia

Sarah Coll-Black, Senior Social Protection Specialist, World Bank: Contribution of the World Bank towards social protection reform in North Macedonia: lessons learned

Harald Fugger, Austrian Social Attaché for North Macedonia: Bilateral projects for vulnerable groups, experiences, good practices and challenges

Dusan Tomsic, Ministry of Labour and Social Policy, North Macedonia: Achievements of the social protection reform and the introduction of case management practice

Marzena Breza, Social Protection Advisor SOCIEUX+ EU Expertise on Social Protection, Labour and Employment, Brussels: Social protection challenges in the perspective of EU accession – opportunities for technical cooperation for North Macedonia

## **11:30 – 12:00 Coffee Break**

## **12.00 – 13:30 Thematic Panel 4 (Diamond Hall)**

### **Social Protection Reform in North Macedonia: Sustainability and Challenges Ahead**

Moderator: Natasha Bogoevska, Ss. Cyril and Methodius University in Skopje

Speakers:

Sofija Spasovska, Ministry of Labour and Social Policy, North Macedonia: Social protection reform and ongoing policy measures for its sustainability

Mila Carovska, Sustainable Inclusive Growth Association - SIGA, North Macedonia: Reforming social services - achievements and challenges

Sonja Kiprovska, Institute of Social Affairs, North Macedonia: Licensing and standards for social services in North Macedonia



Aleksandra Arsovska, Intermunicipal Center of Social Work in Kumanovo, North Macedonia: Implementation of social protection novelties in the Centers of Social Work

Mario Jancev, SOS Children's Village, Skopje, North Macedonia: The role of non-state actors in reforming social services delivery

**12.00 – 13:30 Thematic Panel 5 (VIP Hall)**  
**Welfare State and Social Policy Discourses**

Moderator: Stein Kuhle, University of Bergen, Norway

Speakers:

Łukasz Jurek, Wrocław University of Economics and Business, Poland: Welfare state and welfare abuse: empirical evidence from Poland

Pierre Klein, International Movement All Together in Dignity - ATD Fourth World, France: The dimensions of poverty framework - Impact on social work and social policies

Maja Gerovska Mitev, Ss. Cyril and Methodius University in Skopje: Social Policy Trajectories in Central and Eastern Europe: from post-socialist to post-welfare states

Filipova Snezana, Ss. Cyril and Methodius University in Skopje: The parabola of the camel and the needle ear

**12.00 – 13:30 Thematic Panel 6 (Golden Hall)**  
**Labour Market Policies in Times of Crises**

Moderator: Jovan Pejkovski, Ss. Cyril and Methodius University in Skopje

Speakers:

Natasa Angeloska-Galevska, Ss. Cyril and Methodius University in Skopje, Pavlina Stefanova, International Growth Agency (IGA), North Macedonia, Elena Galevska,

Sopro, North Macedonia: The abilities of recruiters and methodology of the selection process as factors for employment

Nikolina Kenig, Kalina Sotiroska Ivanovska, Ss. Cyril and Methodius University in Skopje: Exhausted, vigorous, or indifferent? Work engagement, counterproductive behaviour, and exhaustion among male and female employees during the economic crisis

Elena Rizova, Angelka Keskinova, Natasa Stanojkovska Trajkovska, Ss. Cyril and Methodius University in Skopje: Labor market and persons with disabilities – The case of North Macedonia

Suzana Popovska, Association of Social Workers of North Macedonia, North Macedonia: Vocational rehabilitation: social service establishment, development in crisis, positive outcomes and what is missing

## **13:30 – 14:30 Break**

## **14:30 – 16:00 Thematic Panel 7 (Diamond Hall)**

### **Human Rights, Poverty and Adaptability of Social Protection Policies**

Moderator: Maja Gerovska Mitev, Ss. Cyril and Methodius University in Skopje

Speakers:

Seifert Ruth, University of Applied Sciences Regensburg, Germany: Social Work, Human Rights, and Armed Conflict

Svetlana Trbojevik, Ss. Cyril and Methodius University in Skopje: Pre-emptive response of financial institutions on the effects of global crises: the case of Republic of North Macedonia

Jovan Pejkovski, Ss. Cyril and Methodius University in Skopje: Income, poverty and inequality in a small market economy

Vesna Šučur-Janjetović, Andrea Rakanović Radonjić, Draško Gajić, University of Banja Luka, Bosnia and Herzegovina:

Are the human rights providing empowerment possibilities for social work with vulnerable groups in Republic of Srpska?

## **14:30 – 16:00 Thematic Panel 8**

### **Mental Health and Social Work (VIP Hall)**

Moderator: Ivan Trajkov, Ss. Cyril and Methodius University in Skopje

Speakers:

Vanja Branica, Marijana Kletečki Radović, Jelena Ogresta, Linda Rajhvajn Bulat, University of Zagreb, Croatia: The role of parents and the school in mental health care: youth perspective

Mehmed Djecevic, Nina Krivokapic Bakrac, University of Montenegro, Montenegro: Primary Family of Psychiatric Patients in Montenegro: Sociogenesis of Mental Disorders in a Transitional Society

Rajhvajn Bulat Linda, Sušac Nika, Rezo Bagarić Ines, Department of Social Work, Faculty of Law, University of Zagreb, Croatia: Adolescents' mental health problems – Which adolescents engage in self-harm behaviour and how can we protect them?

Afan Elezi, Ministry of Health, North Macedonia, Agron Rustemi, South East European University, North Macedonia: The health care system in the Republic of North Macedonia

## **14:30 – 16:00 Thematic Panel 9**

### **Pluralisation, Decentralisation and Deinstitutionalisation in Social Protection (Golden Hall)**

Moderator: Natasa Stanojkovska-Trajkovska, Ss. Cyril and Methodius University in Skopje

Speakers:

Nadiia Kabachenko, Oksana Boyko, National University of Kyiv-Mohyla Academy, Ukraine: Supported housing in Ukraine during the war

Vladimir Lazovski, SOS Children Village, North Macedonia:  
De-institutionalization in times of crisis: To stop or to speed up, the question is now?

Liridon Baftiu, Association of Social Workers of the City of Skopje, North Macedonia: Plural social services delivery in the City of Skopje

Sinem Tekin, Nuremberg Institute of Technology, Germany:  
Muslim welfare organizations in Germany – between participation, professionalization, and empowerment

Andon Damovski, PhD student Ss. Cyril and Methodius University in Skopje, NGO Centre for helping persons with intellectual disability Poraka Negotino, North Macedonia:  
Civil partnership in social policies in North Macedonia

**16:30**

## **Organised visit to the Monastery of St. Naum**

**18:30**

## **Official Conference Dinner Restaurant “Ostrovo”, St. Naum**

**21.09.2023**

### **09.00 – 10.00 Keynote Speech (Diamond Hall)**

Vassilios Ioakimidis, University of West Attica, Greece and University of Essex, UK: Rethinking Social Work Education and Practice in the Age of Concurrent Crises

### **10.00 – 11.30 Thematic Panel 10 (Diamond Hall)**

## **Migration – Challenges for Social Work and Social Policy**

Moderator: Paul Stubbs, Institute of Economics, Zagreb, Croatia

Speakers:

Lisa Marie Borrelli, Stefanie Kurt, HES-SO Valais-Wallis, Institute of Social Work, Switzerland: “Crisis” practices of social services towards “poor” foreign nationals

Barbara Waldis, Marta Marques, Transdisciplinary Institute of Social Work ITTS, Switzerland: Vulnerable Groups in Times of Crisis: Balkan-Swiss Family Solidarity against all odds?

David Androff, Arizona State University, USA: Refugee integration through human rights and social development

Sanja Cukut Krilić, Sociomedical Institute, Research Centre of the Slovenian Academy of Sciences and Arts, Slovenia: Mental health of forced migrants: between stigma, culture and policies

## 10.00 – 11.30 Thematic Panel 11 (VIP Hall)

### Challenges in Professional Social Work

Moderator: Mario Janchev, SOS Children's Villages, North Macedonia

Speakers:

Issie Jacobs, North-West University, South Africa: Social work training needs and adjustments in the 21st century

Ivana Jakšić, Zoran Vesić, University of Belgrade, Serbia: Predictors of professional burnout among employees in the social welfare system in Serbia during the COVID-19 pandemic

Sandra Perić, Chamber of Social Protection, Serbia, Miroslav Brkić, University of Belgrade, Serbia: Improvement of professional work through licensing procedures - towards better protection of users

Einav Segev, Yael Hochman, Sapir Academic college, Israel: Thrown into the Water: Early career. Social Workers' Job Challenges and Time Management Coping Strategies

Vladimir Ilievski, Suncica Dimitrijoska, Sofija Georgievska, Ivan Trajkov, Ss. Cyril and Methodius University in Skopje: Professional competencies of social workers in times of crisis

## **10.00 – 11.30 Thematic Panel 12 (Golden Hall)**

### **Disability – Public Policies and Social Services**

Moderator: Vladimir Lazovski, SOS Children's Villages, Skopje, North Macedonia

Speakers:

Marijan Tustonja, Sandra Karabatić, Anđelka Čuljak, University of Mostar, Bosnia and Herzegovina: Care for persons with intellectual disabilities leaving the social care system in BIH

Vlado Krstovski, Republic centre for support of persons with intellectual disability–Poraka, North Macedonia: Social services for persons with disabilities: policies, conditions and challenges

Elena Kocoska, Polio Plus-Movement against disability, North Macedonia, Natasa Stanojkovska-Trajkovska, Sofija Georgievska, Ss. Cyril and Methodius University in Skopje: Woman with disabilities in policy

Tomislav Cvetkovski, PhD Student Ss. Cyril and Methodius University in Skopje, North Macedonia: The need for personal assistance and help in the home as social services in the home

## **11:30 – 12:00 Coffee Break**

## **12.00 – 13.30 Thematic Panel 13 (VIP Hall)**

### **Family Policies – Regulation and Models**

Moderator: Dusan Tomsic, Ministry of Labour and Social Policy, North Macedonia

Speakers:

Sanja Đurđević, Zilijeta Krivokapic, Rosa Sapic, College of Social Work, Serbia: Divorce as a normative transitional crisis-systemic development model vs model of psychopathology

Makedonka Radulovic, Ss. Cyril and Methodius University in Skopje, Biljana Todorova, Goce Delcev University in Shtip, North Macedonia: New models of employee leave of absences and their impact on family-work balance

Buda Methadžović, Faculty of Political Science, University of Montenegro, Montenegro: Family and child protection - regulation and practices in Montenegro

Kristijan Fidanovski, University of Oxford, PhD Student, United Kingdom: What Policy Implications Are Contained in the Distribution of Financial Support for Parents by Child Age and Birth Order? An Analysis of 29 European Countries

## **12.00 – 13.30 Thematic Panel 14 (Diamond Hall) Innovations in Social Work Education and Practice**

Moderator: Mila Carovska, Sustainable Inclusive Growth Association - SIGA, North Macedonia

Speakers:

Ingo Stamm, University of Jyväskylä, Finland: Integrating environmental and social sustainability in services for unemployed people: A challenge for ecosocial work

Helga Spadina, Una Kondas-Josipovic, University of Osijek, Croatia: Innovative Solutions for Elderly and Disabled Home Care Services in Post-Covid-19 World

Nina Schniederjahn, Evangelische Hochschule Berlin, Germany: The Role of Social Workers in Education for Sustainable Development - Towards Achieving the SDGs

Biljana Nevcheva, Association of Social Workers of North Macedonia: Case management training: achievements and further requirements

## **12.00 – 13.30 Thematic Panel 15 (Golden Hall)**

### **Challenges in Child/Youth Work and Addictions**

Moderator: Vladimir Ilievski, Ss. Cyril and Methodius University in Skopje

Speakers:

Kalina Sotiroska Ivanovska, Ss. Cyril and Methodius University in Skopje, Sheruze Osmani Ballazhi, Ibrahim Neziri, Luljeta Bexheti, University of Tetovo, North Macedonia, Maja Korubin Kjorulka, Ss. Cyril and Methodius University in Skopje: Ask Me What Matters To Me! The Importance of Health Behaviour in School-aged Children Study in the Republic of North Macedonia

Eliona Kulluri, Daniela Kalaja, University of Tirana, Albania: Challenges of professionals in local level social care services for young people from vulnerable groups

Jelena Maksimović, Jasmina Veljković, Aleksandar Novaković, University in Niš, Serbia: The role of action research in successfully adapting members of national minorities to the social and school context

Katerina Kostovska, PhD Student, Ss. Cyril and Methodius University in Skopje: Social networks: potential social risk of addiction

## **13:30 – 14:30 Break**

## **14:30 – 16:00 Thematic Panel 16 (Diamond Hall)**

### **Child Protection Policies and Practices**

Moderator: Suncica Dimitrijoska, Ss. Cyril and Methodius University in Skopje

Speakers:

Nina Krivokapic Bakrac, PhD Student University of Montenegro, Mehmed Djecevic, University of Montenegro: Possibilities and perspectives of older minors in decision-making processes in Montenegro



Dragana Šćepović, Ljubo Lepir, University of Banja Luka, Bosnia and Herzegovina: Protection of children without parental care in the Republic of Srpska

Marijana Majdak, Olja Družić Ljubotina, Marion Trcol, University of Zagreb, Croatia: Perception of Professionals in Social Care System about stigmatization of children and youth with behavioural problems

Emina Borjanić Bolić, Vladimir Ilic, Veselin Medenica, College of Social Work, Serbia: Trauma informed care - a holistic approach for child residential care

## **14:30 – 16:00 Thematic Panel 17 (VIP Hall)**

### **Social Work and Policies in Education and Care**

Moderator: Suzana Miovska-Spaseva, Ss. Cyril and Methodius University in Skopje

Speakers:

Einav Segev, Sapir Academic College, Israel: Between Despair and Hope - Israeli Social Workers' Perceptions of the Profession and of Student Supervision

Tanja Miloshevska, Tatjana Stojanoska Ivanova, Ss. Cyril and Methodius University in Skopje, North Macedonia: Cyberbullying - challenge for school social workers during Covid-19 pandemic

Elizabeta Tomevska-Ilievska, Natasha Angeloska-Galevska, Ss. Cyril and Methodius University in Skopje: Supporting students from vulnerable categories through the model of tutoring in higher education - attitudes, needs and expectations

Slavica Shekutkoska, Association of Social Workers of Skopje, North Macedonia: Games of chance, youth problem - a challenge causing the need for social prevention in education

## **14:30 – 16:00 Thematic Panel 18 (Golden Hall)**

### **Health and Violence – Challenges for Social Work**

Moderator: Vlado Krstovski, Republic centre for support of persons with intellectual disability–Poraka, North Macedonia

Speakers:

Irmgard Schroll-Decker, University of Applied Sciences Regensburg, Germany: Dignified care in an inpatient institution: What does it mean and how can it be evaluated?

Sarah Otto, Leipzig University of Applied Sciences, Germany: Unseen Victims: Understanding the Impact of Domestic Violence on Children and Adolescents - Implications for Policy, Research and Practice

Marsela Allmuça, Eliona Bimbashi, University of Tirana, Albania: Gender Based Violence in Albania - the role of perpetrators program in Coordinated Referral Mechanisms (CRM) at local level

Elena Mujoska Trpevska, Marica Antovska-Mitev, Tatjana Drangovska, Macedonian Academy of Sciences and Arts, North Macedonia: Harm reduction as an essential component of increasing human capital productivity

Aleksandra Coneva, Association of Social Workers of Skopje, North Macedonia: The role of the social worker in the multidisciplinary team at the Day Hospital

## **17:00 Organised visit to Vevcani**

## **18:30 Complimentary Conference Dinner “Via Ignatia”, Vevcani**

**22.09.2023**

## **10:00 Closing of the Conference (Diamond Hall)**

## **12:00 Departure of Participants**



